



St. Louis County Youth Connection Helpline



What is the St. Louis County Youth Connection Helpline?

The Helpline is a one-step access point for young people to get help if they feel unsafe, are contemplating running away or have a personal problem any time day or night.

How do I access services?

Call. Text. Go. Call 314-628-2929; text "4HLP" to 31658; or go to the nearest Safe Place site and ask the employee for "Safe Place help."

Who can use the St. Louis County Youth Connection Helpline?

Anyone who is 19 and under in any type of crisis situation can access immediate help.

Why should I contact the Youth Connection Helpline?

The Youth Connection Helpline staff is trustworthy professionals who care about your personal safety, health and well-being.

How much does it cost?

It's FREE. It's FREE for you and FREE for your family.

What happens when I call the Youth Connection Helpline?

A counselor will assess the situation, and offer counseling, support, a place to stay, transportation or other resources. The counselor will help you decide what you want to do next.

What is a Safe Place?

Safe Places are youth-friendly businesses and community organizations where youth in crisis situations can get help immediately.

What are the Safe Place sites in my area?

Some of the area's Safe Places include QuikTrip convenience stores, YMCAs, community fire stations, churches and banks. *Keep looking for more businesses that display the Safe Place sign.*

How can I recognize a Safe Place site?

Safe Place signs are bright yellow and black, diamond-shaped signs like the one pictured above.

What happens when I go to a Safe Place site?

Tell an employee who works there that you are there because of the Safe Place sign. They have a safe, comfortable place for you to wait while a Youth In Need staff member comes to meet with you.

Will I have to wait long?

Usually, a Youth In Need staff member can get to the Safe Place site within 20 to 30 minutes.

What happens when the staff member arrives at a Safe Place?

A counselor will meet with you and offer support, a place to stay, transportation or other resources as needed.

www.youthinneed.org

